



Power-One Australian Standard Warranty Terms and Conditions

Principle Statement

Your Power-One inverter is warranted by Solar Inverters Pty Ltd for the period of years listed below from the date of purchase.

- PVI-2000-AU 5 Years
- PVI-3600-AU 5 Years
- PVI-2000-OUTD-AU 5 Years
- PVI-3.0-OUTD-AU 5 Years
- PVI-3.6-OUTD-AU 5 Years
- PVI-4.2-OUTD-AU 5 Years
- PVI-5000-OUTD-AU 5 Years
- PVI-6000-OUTD-AU 5 Years
- PVI-10.0-OUTD-AU 10 Years
- PVI-12.5-OUTD-AU 10 Years

Solar Inverters Pty Ltd will, according to its procedure, terms and conditions, bear the cost to repair or replace your inverter should it become faulty due to a Power-One manufacturing defect.

Procedure

Should your inverter fail during the warranty period, due to a manufacturing defect and is being returned to Solar Inverters Pty Ltd for a warranty claim please follow the below procedure:

1. A Solar Inverters Pty Ltd "Return Materials Advise" (RMA) form must be lodged.
2. The inverter must be packed ready for pick up by Solar Inverters Pty Ltd.
3. The inverter will be tested and assessed for warranty.
4. If the inverter is deemed warrantable, Solar Inverters Pty Ltd will repair or replace the inverter.
If the inverter failed within 30 days of installation, Solar Inverters Pty Ltd will replace your inverter with a new unit. If the inverter failed after 30 days from date of installation, Solar Inverters Pty Ltd will either repair the faulty inverter or replace with a refurbished unit of similar age and condition.
5. Solar Inverters Pty Ltd will return the repaired or replacement inverter.

After the RMA has been issued, Solar Inverters will determine whether a repair or replacement will take place.

If the unit is to be replaced, Solar Inverters will immediately send a replacement unit which may take up to 7 working days for the customer to receive. If a faulty unit must be sent back, it should be sent in its original packaging or in other comparable packaging to that of the original.



Power-One Australian Standard Warranty Terms and Conditions

As part of the exchange procedure, the replacement unit becomes the property of the customer and the defective unit becomes the property of Solar Inverters Pty Ltd. The remaining warranty period of the original unit is transferred to the replacement unit.

All replacement inverters are invoiced to the customer. If after the exchange procedure, the defective unit has not been returned to Solar Inverters within a period of four weeks from date of despatch the invoice will be charged. If the defective unit is returned to Solar Inverters within a period of four weeks after invoicing, Solar Inverters will issue a refund or credit. If the returned inverter is deemed non warrantable by Solar Inverters Pty Ltd then charges will apply.

Terms and Conditions-

Unless otherwise specified to the purchaser, the benefits conferred by this voluntary warranty are additional to all other conditions, warranties, guarantees, rights and remedies expressed or implied by the Trade Practices Act in your state or territory.

Any faults caused by:

Lightning; natural events including, but not limited to, storms, tempest, fire and flood; water or moisture ingress caused by faulty installation; out of tolerance grid or PV array voltages, surges or spikes; using the product in a manner for which it is not intended; faulty installation or installation design; vermin infestation; unauthorised alterations, failure to act on error codes or warnings, or any other fault not deemed to be a manufacturing defect, will not be covered under warranty.

Solar Inverters will not be held liable for any indoor inverter that fails when mounted outdoors if it is not installed within the below guidelines and the inverter will not be covered under warranty.

Temperature range	-25 - +50 degree C
Relative humidity	0-90% non-condensing
Enclosure	IP55 vented enclosure supplied (or approved) by Solar Inverters

Any indoor Inverter mounted as per above is not eligible for extended warranty.

In the event of the inverter being out of service, Solar Inverters Pty Ltd shall bear no liability for any consequential losses.

This warranty is only applicable to inverters as described by serial numbers that are purchased within the Solar Inverters Pty Ltd and Power-One authorised Australian distribution partnership agreement.

This warranty statement only applies in full to inverters installed on the Australian mainland and Tasmania. Inverters installed outside these areas may incur freight charges.

All installation and user conditions as described in the instruction manual must be adhered to. Failure to do so may void your warranty.