



# MacSolar

Shanghai Macsolar Power Co., Ltd

## Warranty Registration Card

Thank you very much for purchasing Our Macsolar inverter. Please fill out the Warranty registration card and send it to back our Macsolar company. We will register your inverter to ensure that you are provided with prompt and professional service. And Please retain this warranty card and proof of payment for any future warranty claim.

### MacSolar Inverter

#### For the customer to fill in:

Name ..... Company Name .....

Address ..... Phone number .....

City ..... State ..... Zip ..... Email .....

#### For the installer to fill in:

Type of PV modules used .....

Number of modules per string .....

Serial number of inverter .....

Date of commissioning .....

Company ..... Contractor's License Number .....

Address ..... Installer Name (please print) .....

City ..... Email .....

State, Zip Code ..... Website .....

.....  
Date and signature-installation

The warranty period for Macsolar inverters is 60 monthes from the date of delivery and it is not more than 66 months from the date of shipment from Macsolar company in the shanghai of China.

The warranty period for repaired or replacement components is 12 months from the shipment of shanghai port in China.

To get further information of our warranty regulations and liability, please see the back of this card and visit our Macsolar website: [www.macsolar-power.com](http://www.macsolar-power.com).

**In order to register your Macsolar Inverter, Please fill out this card and fax or mail this warranty registration card to our Macsolar company in China.**

**Subject: Warranty Registration of Macsolar inverter**

**Fax: 0086-021-5072 0639**

**Email: [service@macsolar-power.com](mailto:service@macsolar-power.com)**



**Macsolar**

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## Warranty regulations and liability

### General Clause

Customers shall contact Macsolar to obtain a Return Merchandise Authorization (RMA) number before returning products. Macsolar company doesn't accept any responsibility or liability for products returned without prior authorization. Inverters can be returned must together with the copy of original invoice or other related written proof documents. The returned Inverters shall have a legible label showing the serial number and type of the inverter.

The inverter that been returned to Macsolar shall be in the original packaging box or equal protection materials during shipment. Otherwise, Macsolar is not responsible for the damage that is occurring during the shipment.

The customer shall grant Macsolar the necessary time to replace component or to rectify the fault.

### Exclusion of Liability

Macsolar didn't accept any liability for direct or indirect damages due to:

- The warranty period is expired;
- The model No. and Serial No. in the warranty card doesn't match the installed inverter;
- If the warranty card has been altered or adjusted;
- If the product seal number is broken or has been tampered with;
- Transportation damages,
- Improper installation or commissioning,
- Manipulation, alterations or repair attempts,
- Inappropriate use or operation,
- Insufficient ventilation of the device,
- Non-compliance with relevant safety standards or regulations,
- Force majeure (such as lightning, overvoltage, storm, fire),
- Direct or indirect damages is caused by the actions against the contract.

If above conditions are conflict with the raw, please do as the raw required.

**Macsolar in China**

**Address: Building 9, No.590 Ruiqing Road, Pudong, 201201 Shanghai, P.R.China**

**Tel: 0086-21-5072 0537**

**Fax: 0086-21-5072 0639**

**Email: [service@macsolar-power.com](mailto:service@macsolar-power.com)**

**Website: [www.macsolar-power.com](http://www.macsolar-power.com)**