

Warranty

10 year limited Product Warranty, 5 year limited Finish Warranty

Clenergy (Xiamen) Technology Co., Ltd. warrants to the original purchaser ("Purchaser") of product(s) that it manufactures ("Product") at the original installation site that the Product shall be free from defects in material and workmanship for a period of ten (10) years, except for the anodised finish, which finish shall be free from visible peeling, or cracking or chalking under normal atmospheric conditions for a period of five (5) years, from the earlier of 1) the date the installation of the Product is completed, or 2) 30 days after the purchase of the Product by the original Purchaser ("Finish Warranty").

The Finish Warranty does not apply to any foreign residue deposited on the finish. All installations in corrosive atmospheric conditions are excluded. The Finish Warranty is VOID if the practices specified by AAMA 609 & 610-02 – "Cleaning and Maintenance for Architecturally Finished Aluminum" (www.aamanet.org) are not followed by Purchaser. This Warranty does not cover damage to the Product that occurs during its shipment, storage, or installation.

This Warranty shall be VOID if installation of the Product is not performed in accordance with Clenergy's written installation instructions, or if the Product has been modified, repaired, or reworked in a manner not previously authorized by Clenergy IN WRITING, or if the Product is installed in an environment for which it was not designed. Clenergy shall not be liable for consequential, contingent or incidental damages arising out of the use of the Product by Purchaser under any circumstances.

If within the specified Warranty periods the Product shall be reasonably proven to be defective, then Clenergy shall repair or replace the defective Product, or any part thereof, at Clenergy's sole discretion. Such repair or replacement shall completely satisfy and discharge all of Clenergy's liability with respect to this limited Warranty. Under no circumstances shall Clenergy be liable for special, indirect or consequential damages arising out of or related to use by Purchaser of the Product.

Manufacturers of related items, such as PV modules and flashings, may provide written warranties of their own. Clenergy's limited Warranty covers only its Product, and not any related items.

http://www.clenergy.com.au/Support/Mounting-Systems/Warranty