

Shanghai Aero-Sharp Electric Technologies Co., Ltd.



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Aero-Sharp Factory Performance Warranty

Aero-Sharp offers 10 years from the date of purchase from retailer for HR-INV-X01-006 / 010 / 015 / 020 / 030 on-grid inverters, subject to the conditions listed below. Please note that this does not apply for the accessories.

If a product is suspected of being defective during the specified Aero-Sharp factory warranty period then Aero-Sharp will initially perform a pre-qualification of the issue.

If a product is determined to be defective then Aero-Sharp will appoint a local installer who will conduct:

- On-site inspection & repair or;
 - Exchange for same or similar replacement product
- In the latter case, the remainder of the warranty entitlement will be transferred to the repaired or replacement product. In such an event, you do not receive a new certificate, as your entitlement is documented at Aero-Sharp.

Circumstances where warranty is not provided

- Inverter damaged during transportation, installation, usage, connection, non compliance with the instruction manual or other man-made damage
- Operate the products beyond the applicable safety regulations
- The warranty card has been altered or its date is hard to recognize
- Change, modification of repair attempts of the product without authorization
- Product description nonconformity from the content of warranty card
- Information on the original nameplate missing or not clear enough to identify the delivery date and product model
- Use non-designed accessories
- Improper PV system design
- Force majeure(e.g. lightening, earthquake, flood or fire)
- Cosmetic changes to the unit from environmental conditions or accidents

From the day the inverter is purchased, please correctly fill in the Warranty Card and submit to the appointed installers to sign/stamp and date. Any changes need to be made by the appointed installers. Please keep good custody of your Warranty Card and present it when you need the warranty service and keep the record provided by the service staff.

Attention

Surcharge applies for the service site distance greater than 100km driving distance from our nominated repair centres. Aero-Sharp has the final interpretation right for the warranty clause.