

# Product Registration Guide – 5 plus 5 year warranty

Register Fronius inverter to get a 5 plus 5 year warranty.

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Quick Guide

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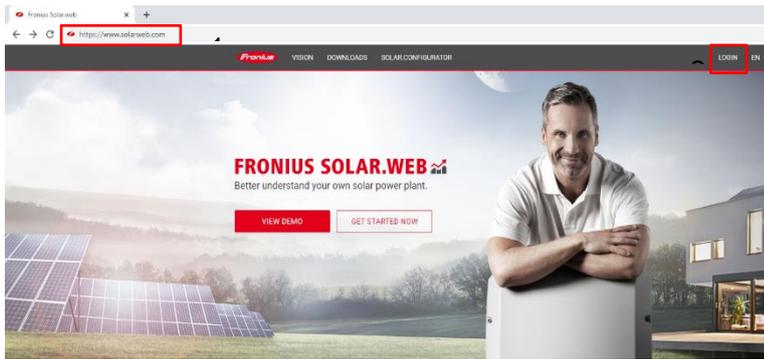
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Gender-specific wording refers equally to female and male form.

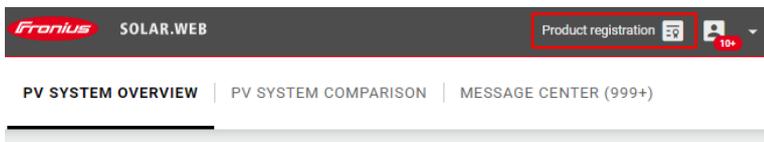


SHIFTING THE LIMITS

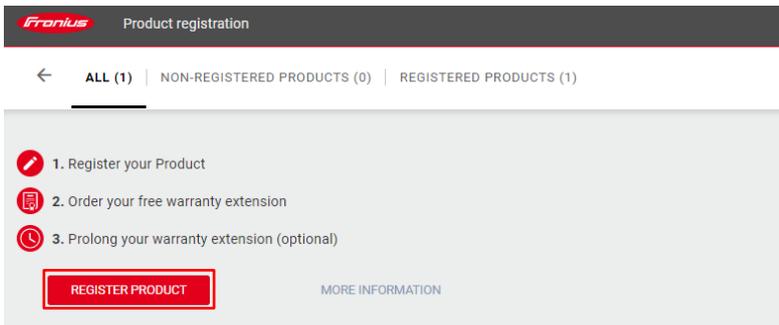


1. Go to [www.solarweb.com](http://www.solarweb.com)
2. Login to your Solar.web account

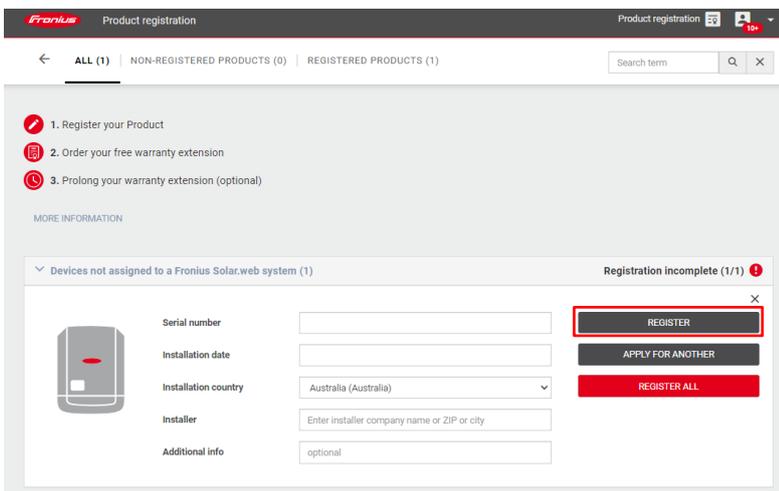
Note that: if you do not have an account, you are required to create an account prior to product registration



3. Once you have logged on to Solar.web, click on 'Product Registration' in the top right corner



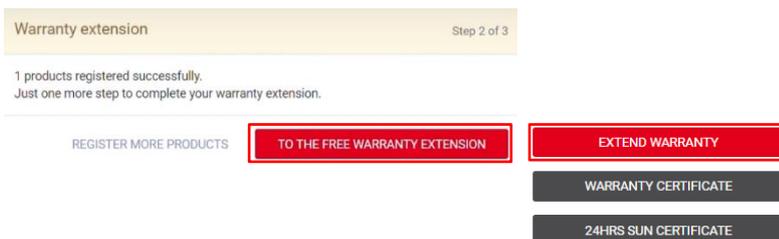
4. For an online system, the system information may be auto populated on this page. Otherwise, click 'Register'



5. Enter the 8 digit serial number of your Fronius inverter, installation date, country of installation, and your installer's name. Click 'Register'

Note:

For GEN24 Series, V.Code is also required. You can find the V.Code located on the inverter's nameplate.



6. Click on 'To the Free Warranty Extension' or 'Extend Warranty'

You will be redirected to the Fronius Online Webshop



SHIFTING THE LIMITS

The screenshot shows the Fronius website interface. At the top, there are navigation links: SHOP, MY FRONIUS ACCOUNT, SOLAR.WEB, PREMIUM, and SHOPPING CART (with a red circle around the cart icon). Below the navigation is the 'YOUR FRONIUS WARRANTY MODELS' section. A product 'PRIMO 5.0-1 (1) - 30100999' is displayed with a '5+5 years Fronius Warranty' option selected. A red arrow points to the 'BASKET' icon with a '1' in a red circle. Below this is the 'SHOPPING CART' section, showing the item details and a 'Proceed to Checkout' button. The 'CHECKOUT' section includes 'BILLING ADDRESS', 'PAYMENT METHOD', and 'ORDER SUMMARY'. The 'ORDER SUMMARY' shows a total of €0.00. At the bottom, there is a 'THANK YOU FOR YOUR ORDER!' message with a 'Continue shopping' button.

7. The product will be listed, click the red basket icon to add extra 5 year warranty package to the cart

8. On the top right of the page, click on the basket icon with red circle, you will be redirected to Shopping Cart

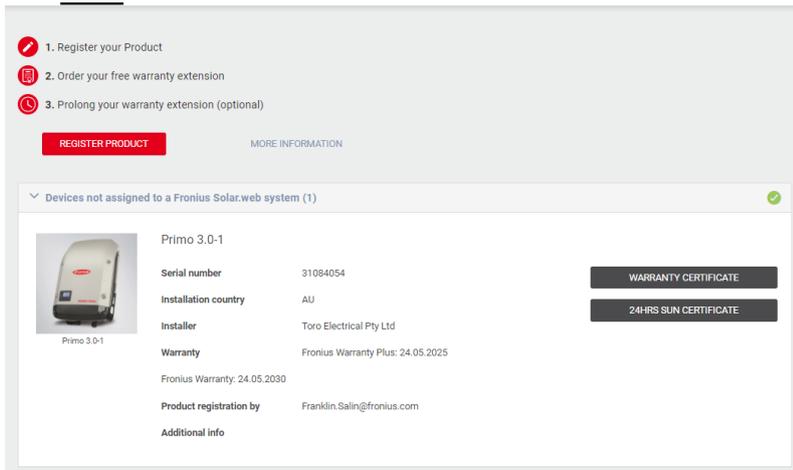
9. Check your information, then click 'Proceed to Checkout'

10. Click on the 'Accept Terms of Use and General Webshop Terms and Conditions' to view Terms and Conditions. Click on the Checkbox to Accept, then click 'Place order'

11. Product registration is complete when "Thank you for your order!" is displayed. The warranty certificate can be downloaded on 'Product registration' page. Click 'To Fronius Solar.web'



12. Click on 'Product registration'



13. Click on 'Warranty Certificate' to download the Registration Certificate

For further support, please contact Fronius Support  
Email: [support@fronius.com](mailto:support@fronius.com)